

SAFE DRIVE TRAINING LAUSTI PTY LTD

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# Company Fleet Safe Driving Programs (Lecture/On-road/Low-Risk)

EXTRACT FROM FULL BROCHURE Version 2.0 Asia-Pacific 2014

School Driver Training:

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## About this document

This document outlines the following SDT driver training services:

- Safe Driving Lectures
- On-road Driver Assessments
- Low-Risk Driving Courses

## Driver Familiarization Programs

As every client is different in terms of crash risks, training needs, time allocated for training and budget for training, Safe Drive Training offers numerous training options and services to assist company fleets to manage the risks inherent in vehicle fleet operations.

Please contact SDT if information is required about the following services:

- Defensive & Responsible Driving Courses Recent clients include: New Hope Coal, NRG Powerstation, Rio Tinto Alcan, Coffey, Rio Tinto Exploration, Conocco Phillips and many more
- **4WD High Range Gravel Defensive Driving** National Accreditation to RIIVEH201D & TLIC1051A standards Recent clients include: Bmobile (Papua New Guinea)
- 4WD Off-road Low Range Driver Training National accreditation to RIIVEH305D, PMASUP236B, TLIC2025A standards
- Advanced Car Control and Skid Pan Experience
  + Corporate Driving Days and Team Building Programs Recent clients include: Toyota Australia, KBR, GJI
- Train-the-Trainer Programs for large or remote companies Recent clients include: G4S (Papua New Guinea), Santos (Bangladesh), Esso Highlands (Papua New Guinea), Ela Motors (Papua New Guinea), South-Pacific Oil (Solomon Islands), BMI Freeport (West Papua), FSM Petroleum (Micronesia), InterOil (Papua New Guinea)
- Trailer Towing & Reversing Recent clients include: CUB Breweries
- Motorcycle & ATV Rider Training Recent clients include: South-Asia Exploration (Papua New Guinea), Can-am Spyder, Indonesia Police
- ► Fuel for Thought<sup>™</sup> Eco-Driving Seminars These programs are designed to teach fuel-efficient driving techniques







#### Truck and Bus Training

Recent clients include: Total Fuels (Fiji), South Pacific Oil (Solomon Islands), FSM Petroleum (Micronesia), St. Margaret's Anglican School and many more

Secure Driver Training (anti-carjacking + protective driving)
 Recent clients include: Esso Highlands (Papua New Guinea), Exxon-Mobil (Asia-Pacific), Indonesia Police, Australian Defence Force and many more

#### > Driver Training Products

Simulators, Fatal Vision Beer Goggles, Radar Guns, Disposable Alcohol Testers, SIDNE Drunk Driving Go-kart, Distract-A-Match, Tyre Pressure Gauges, Tyre Pressure Monitors, In-Vehicle Monitoring Systems









Recent clients include: G4S (Papua New Guinea), Ausenco

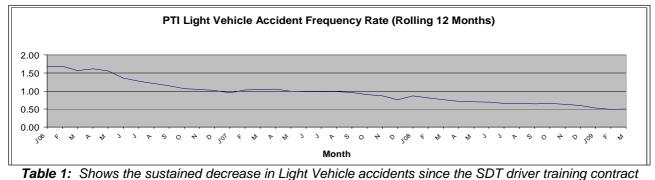
Development of Driver Training Videos Recent clients include: Proton Cars, NRMA, Coles On-line, Fuji-Xerox

#### Road Engineering

(improvement to road signs and markings, blackspot identification) Recent clients include: PT. Inco (Indonesia), Holcim (Vietnam)

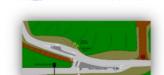
### **CASE STUDY:**

"The SDT driver training program shows that we are experiencing a sustained and significant reduction in the rate of light vehicle accidents. This is a very encouraging result! This program is clearly making our workplace safer. I am sure that it has made us safer drivers away from work as well, with benefits for families of drivers and the community in general". **Matthew Orr, SE Manager, PT. Inco, Sulawesi – Indonesia** 



commenced in February 2006 at PT Inco Mine, South Sulawesi, Indonesia







## **SDT5: Safe Driving Lectures**

An informative and entertaining driver's briefing regarding key Safe Driving Principles to enhance the participant's proactive skills and road safety awareness. Our aim is to update every driver's knowledge of the latest developments in vehicle technology, road safety, engineering, enforcement and road law. This motivational program combines the following components:

Group discussions about driver behavior, risk minimization and safety motivators

- Driver training content delivered via PowerPoint with educational and entertaining videos (many videos have been filmed in-house by us to enhance the training message)
- Demonstrations using unique training aids (Fatal Vision Beer Goggles, Distract-A-Match, TVL-Tunnel Vision Lenses, Alco-Cups, Standard Drink Pouring Kits, Tyre Samples)\*

\* PLEASE NOTE: training aids used will depend on lecture duration and subject matter chosen



Clients can now choose the topics they want covered from a list of over 45 subjects. This allows sessions to be tailored to the needs of the client and ensure the same material is not repeated to staff over successive years. Theory training modules available are:

#### **Defensive Driving:**

Defensive Driving Definitions Safe Following Distances Vision Skills

#### **Driving Dangers:**

Night Driving Drink Driving (Beer Goggles) Speeding (Consequences) Young Drivers (behaviors) Traffic Lights (safe driving) Animal Strikes Bad Weather (Storms, floods)

#### Vehicle Setup:

*Tyre Maintenance Car Maintenance*  Risk Awareness Buffer Zones Daytime Running Headlights

Distractions (inc mobile phones) Safe Drinking Strategies Police Radar (How it works) Sharing the Road with Trucks Country Driving Hazards Unsealed Roads Sharing the Road with Bicycles

*Tyre Changing Demonstration Pre-trip/pre-start check*  Braking Distances Cover Brakes Hazard Perception

Fatigue Awareness Divided Attention Failure Freeways (Dangers & Tips) City Driving Hazards Crashing (How to crash) Pedestrians Trailer Towing Advice

Vehicle Loading (cargo) Correct Tyre Pressures





Theory Training Modules Continued:

#### **Vehicle Technology:**

ESC (Electronic Stability Control) Cruise Control (Do's and Don'ts) ABS Brakes (Anti-lock Brakes) Seatbelts (correct usage)

Skids (types and recovery) Parking (Do's and Don'ts)

**4WD Information:** 

**Overtaking Procedures** 

Driving a 4WD 4WD Systems

Driving Skills: Steering Techniques

> 4WD Safety 4WD Tyres & Pressures

SRS Air Bags Night View Assist

Apexing Corners Fuel efficient driving

4WD Limitations Driving in different conditions

#### **COURSE DETAILS:**

Prerequisite:	Any drivers of any age group
Venue:	On-site at your offices, from our office or a Conference/Training Facility can be hired (at additional cost)
Participants:	Unlimited (however for good learning and interaction we recommend up to 24 participants)
Duration:	4 hours maximum (start times can alter to suit your plans)
Trainers:	1 accredited trainer supplied (our instructors are expert communicators)
Price/Location:	AUSTRALIA: South-east Qld, Cairns, Sydney, Melbourne, Perth ASIA: Singapore, Mumbai, Kuala Lumpur
	\$550.00 per 4 hour session \$880.00 per day (2 sessions/intakes per day)

#### **RECENT FEEBACK**

"The training was great! You all do such a wonderful job. I have got nothing but positive feedback and I personally had an excellent day!" **Carissa Carter, QR National (2012)** 

"Everyone was thrilled with the training. Not only was it highly educational and also a lot of fun." **Aimee Munro, Recruitment Specialist, Tarong Energy Corporation (2011)** 





## **SDT6: On-road Driver Assessments**

Everyday your drivers advertise your company by the way they drive. They are operating dangerous machinery (a motor vehicle) and doing so unsupervised. Just by being on the road, they put themselves, the company vehicle and other road users at risk. Your company vehicle fleet and drivers are expensive and valuable assets worthy of effective risk management.

Although your employees have passed a driving test many years ago, this test is only designed for basic competence and is the "entry level", it does not measure risk or evaluate the driving competency or level of hazard perception. This training option ensures your drivers undergo an on-road evaluation of their strengths and weaknesses. The instructor will ride with up to 2 or 3 employees at a time, with each taking turns to share the driving. The following procedure will be followed for each on-road session:

- a) Introduction: The trainer will greet the participant(s), explain the format of the program and check the licence of the driver; the trainer and participants will then perform a tyre pressure and safety check on the vehicle.
- **b)** Driving Assessment: The trainer will guide participants through a mixture of city, freeway and suburban roads. An evaluation report will be compiled highlighting the driver's strengths and weaknesses. The trainer will require the participant to complete tasks such as merging, lane changing, dealing with roundabouts and intersections, complete a u-turn and perform commentary driving. Ideally each person drives for 15 20 minutes.
- c) Parking Module: A quiet carpark will be used and the trainer will brief each participant on correct reversing and parking skills, covering aspects such as the laws related to parking, vision skills, use of mirrors, blind-spots and other special needs. Each participant will practice reversing, reversing with mirrors only, parallel parking and reverse parking.
- d) Course Conclusion: The trainer will debrief each participant on their strengths and weaknesses. A road rule questionnaire will be handed out to the participant, with instructions to complete and return.
- e) Post-course Report: The trainer will compile a written report on each driver and the results of the road law test. This report will be supplied to management within 2 weeks.











SDT will install a portable IVMS into the training vehicle during the on-road assessments. This camera systems will film each drivers actions and what is happening in front of the vehicle. There is internal g-force meter (accelerometer) which monitors the vehicle for significant g-force events caused by excessive braking, acceleration or cornering force. If a high g-force event occurs, the camera keeps the vision before and after that point. There is also a trigger button for the instructor to activate to capture vision of driving situations which can be reviewed and analysed at a later date. Also protects all occupants (instructor and participants) from claims of inappropriate language or sexual harassment.

### **COURSE DETAILS:**

Terms:

Prerequisite:	Participants must have Open Licence		
Venue:	On-site from your offices, from our office or a meeting point can be arranged		
Participants:	8 – 12 participants per day 2 hourly sessions (each for up to 3 drivers) across the day (8:30am – 10:30am, 10:30am – 12:30pm, 1:00pm – 3:00pm, 3:00pm – 5:00pm)		
Vehicles:	Participants will use their own company vehicle for the training, Vehicle must have minimum of ABS, dual airbags and air-conditioning. or SDT can supply a training vehicle (at additional cost)		
Equipment:	Safe Drive Training will supply all training equipment, questionnaires and assessment sheets and provide a feedback report for each driver.		
Price/Location:	AUSTRALIA: South-east Qld, Cairns, Sydney, Melbourne, Perth ASIA: Singapore, Mumbai, Kuala Lumpur		
	Using company vehicle	\$275 per session \$935 per day (4 sessions)	
	Using SDT supplied vehicle	\$350 per session \$1100 per day (4 sessions)	
	\$1540.00 per day in all othe	r locations (across Asia-Pacific)	

#### \$1540.00 per day in all other locations (across Asia-Pacific) using company vehicles

Prices include GST/VAT where applicable Purchase order or payment required in advance Price based on course date fitting into our training schedule and itinerary Additional charges may apply for instructor travel/accommodation Cancellation within 24 hours of start time results in 100% loss of fees Insurance excess may be payable if SDT vehicle is damaged during training

Prices are in Australian Dollars (AUD)





## **SDT7: Low-Risk Driving Course**

This popular and cost-effective training option involves combining SDT5 and SDT6 (as outlined on previous pages of this document) into a full day program. The revised format is

- a 3hr theory session and written assessment
- 3 x 1.5hr on-road driving assessment (2 drivers per session)

All participants attend the morning theory session and then only need to attend for their designated time for the on-road assessment. <u>If required this training can be delivered to</u> <u>meet the nationally accredited RIIVEH201B – Operate a Light Vehicle competency.</u>



### **COURSE DETAILS:**

Prerequisite: Participants must have Open Licence

Venue: On-site from your offices, from our office or a Conference/Training Facility can be hired (at additional cost)

Participants:up to 6 participants attend for 1-day course...OR...up to 16 participants attend for 2-day format

DAY 1:	THEORY	8:30 am – 1	1:30 am	6 - 16 participants attend
	IN-VEHICLE	Session 1:	11:45 am – 1:15 pm	2 participants: 1 trainer
	IN-VEHICLE	Session 2:	1:45 pm – 3:15 pm	2 participants: 1 trainer
	IN-VEHICLE	Session 3:	3:30 pm – 5:00 pm	2 participants: 1 trainer

**OPTIONAL DAY 2:** Can repeat Day 1 format or if all participants attend Day 1 theory, Day 2 can become practical only

IN-VEHICLE	Session 4:	8:30 am – 10:00 am
IN-VEHICLE	Session 5:	10:15 am – 11:45 pm
IN-VEHICLE	Session 6:	12:15 pm – 1:45 pm
IN-VEHICLE	Session 7:	2:00 pm – 3:30 pm
IN-VEHICLE	Session 8:	3:30 pm – 5:00 pm

2 participants: 1 trainer 2 participants: 1 trainer 2 participants: 1 trainer 2 participants: 1 trainer 2 participants: 1 trainer

**Equipment:** Safe Drive Training will supply all training equipment, questionnaires and assessment sheets and provide a feedback report for each driver.





Vehicles: Participants will use their own company vehicle for the training, Vehicle must have minimum of ABS, dual airbags and air-conditioning. or SDT can supply a training vehicle

Price/Location: AUSTRALIA: South-east Qld, Cairns, Sydney, Melbourne, Perth ASIA: Singapore, Mumbai, Kuala Lumpur

Using company vehicles\$935 per dayUsing SDT supplied vehicle\$1100 per day

#### \$1540.00 per day in all other locations (across Asia-Pacific)

Terms:Prices are in Australian Dollars (AUD)<br/>Prices include GST/VAT where applicable<br/>Purchase order or payment required in advance<br/>Price based on course date fitting into our training schedule and itinerary<br/>Additional charges may apply for instructor travel/accommodation<br/>Cancellation within 24 hours of start time results in 100% loss of fees<br/>Insurance excess may be payable if SDT vehicle is damaged during training



### **RECENT FEEBACK**

	erman Lee, Safe Drive <sup>th</sup> May 2012	Training			
The defe Dow Cor	nsive drive training is h ning staff in 2012.	neld in shanghai from	21 <sup>st</sup> thru 25 <sup>th</sup> May.	This is part of sessions fo	ır
training to	o our staff, it's believed The course provided	defensive drive trainin by you benefits our	ng is one of those w staff and support o	provide knowledge and sk hat we need to support th ut plan strongly. From th re your service to fulfil th	ð.
	e're impressed by your done for us.	r professional knowled	ige and demonstrat	ion. Thank you for all wha	at
Cheers					
	CHINA) AC	o., Ltd.			

"It has been a pleasure to conduct business with you. Everyone has given great feedback and been very appreciative of the opportunity" **Ray Windridge, HSE Manager**,

Queensland Sugar Limited

"Regarding the training that you provided to us back in 2008, since the course there have been no accidents as a result from reversing. I can honestly say there has been a marked improvement in accidents altogether. Thanks so much for your help."

Kym Nunan-Squier, HR Manager, Maroochy RSL Club





## SDT8: Driver Familiarization

Many companies are now recruiting overseas workers for projects in Australia; these people might come from countries with very basic driver licencing standards or from countries where they drive on the opposite side of the road. As such driving in Australia can be a completely new experience, full of anxiety and danger.





SDT offers a driver training program for people to become acclimatized to driving in Australia. This can include induction to the company vehicle, explanation of Australian road rules and tips on how to drive safely in our country. The aim being to give the new visitor, the experience we take for granted. The format depends on country of origin:

COUNTRY WHERE DRIVER'S LICENCE ISSUED	DURATION
UK, SOUTH AFRICA, SINGAPORE, MALAYSIA, INDONESIA,	2 hours on-road
THAILAND, JAPAN	
EU-EUROPE, RUSSIA, NORTH AFRICA, CHINA, VIETNAM,	2.5 hours on-road
MIDDLE EAST, USA, CANADA, SOUTH AMERICA	1.5 hours at training venue

The on-road session covers:

- > ROAD RULES: Signage, Road Markings, Give-way Rules, Safe Driving Tips, Penalities
- > FREEWAYS: Merging, Lane Usage, Following Distance, Passing other Vehicles, Tolls
- > SUBURBS: School Zones, Local Speed Limits, Hazards, Give Way to Bus, Roundabouts
- > INNER CITY: Speed Limits, One-way Streets, No Parking Zones, Parking Meters

For participants that are used to Left-hand Drive vehicles (ie. driving on right side of road) there is an additional module conducted at a driver training venue. This allows the person to drive in a closed-road environment to become used to driving on the opposite side. Often people changing sides do not adjust to the vehicle width and will side-swipe other vehicles as they don't leave enough space. It takes several months to adjust the driver's perception, but our training speeds up this process. This training covers steering, vehicle positioning, reversing and lane positioning, before the on-road training continues.





### **COURSE DETAILS:**

Venue:	On-site from your offices, from our office or a meeting point can be arranged			
Participants:	up to 2 per session (including teenage children of the worker can attend)			
Vehicles:	Participants will use their own company vehicle for the training, Vehicle must have minimum of ABS, dual airbags and air-conditioning. or SDT can supply a training vehicle			
Equipment:	Safe Drive Training will supply all training equipment & assessment sheets			
Price/Location:	SOUTH-EAST QUEENSLAND:			
Using company vehicle		2 hour format 4 hour format	\$275 per session \$440 per session	
Using SDT supplied vehicle		2 hour format 4 hour format		
	Prices for other locations need to include travel, meals and accommodation for the instructor.			
Terms:	Prices are in Australian Dollars (AUD) Prices include GST/VAT where applicable Purchase order or payment required in advance Price based on course date fitting into our training schedule and itinerary Cancellation within 24 hours of start time results in 100% loss of fees Insurance excess may be payable if SDT vehicle is damaged during training			

### **RECENT FEEBACK**

"Our employees are giving us great feedback about the driver familiarization and Defensive courses. Many thanks" **Alana Chancellor, ConocoPhillips (2013)** 

### **DID YOU KNOW?**

Also we offer, driver awareness training for Australian drivers moving to work, live or holiday in LHD-countries, like USA, Europe, China, Vietnam. This training is usually 4 hours and involves:

- Simulator Training with virtual city software and LHD conditions. This will allow participants to experience road rules, inner city and freeway driving, plus turning at intersections and merging. Participants will also complete road rule tests based on driving on right side of road.
- Practical Driving in a LHD vehicle. This will occur around a series of intersections and corners at a training centre. Training activities will include parking, reversing and slalom steering exercises to learn to adapt to vehicle dimensions when changing sides.





## **SDT9: Trailer Towing & Reversing**

This program is designed for drivers who may be called upon to tow small or medium sized trailers, with passenger vehicles as part of their employment. A 1-hour theory session covers topics such as trailer hitching, loading, trailer maintenance, safe driving with a trailer and trailer sway (including jack-knifing). Then a 3 hour practical program covers slow speed maneuvers, parking, reversing and braking with the trailer.



Because the program is of 4 hours duration, two courses can be delivered on any one day. SDT can supply a vehicle & trailer if required for an additional fee.

#### **THEORY TOPICS COVERED**

ROAD LAW & TOWING DEFENSIVE DRIVING WITH TRAILER DRIVER ATTITUDE AND DRIVER BEHAVIOUR PROACTIVE "DEFENSIVE" STRATEGIES RISK AWARENESS AND MANAGEMENT CORNERING & OVERTAKING TRAILER HITCHING AND UNHITCHING TRAILER LOADING AND WEIGHT DISTRIBUTION TOWING EQUIPMENT & ACCESSORIES VEHICLE CHECKS AND BASIC MAINTENANCE (inc Trailer) SAFE FOLLOWING DISTANCES WHEN TOWING TRAILER SWAY AND JACK-KNIFING

#### PRACTICAL DRIVING EXERCISES

REVERSING (STRAIGHT AND AROUND CURVE) FORWARD AND REVERSE SLALOM U-TURNS PARKING EXERCISES EMERGENCY BRAKING (with trailer) VEHICLE STOPPING DISTANCES (increased by trailer)

#### **DELIVERY METHOD**

POWERPOINT THEORY & VIDEO + DISCUSSIONS POWERPOINT THEORY & VIDEO THEORY AND STATIC DEMONSTRATION POWERPOINT THEORY & VIDEO THEORY AND STATIC DEMONSTRATION POWERPOINT THEORY & VIDEO POWERPOINT THEORY & VIDEO POWERPOINT THEORY & VIDEO

#### **DELIVERY METHOD**

DEMONSTRATIONS AND PRACTICAL EXERCISES DEMONSTRATION AND DISCUSSIONS





### **COURSE DETAILS:**

Venue:	Across Australia (see venue list) or can be conducted on-site at your offices/factory if large carpark exists		
Participants:	up to 6 per session		
Vehicles:	Participants will use their own company vehicle + trailer for the training, or SDT can supply trailers and/or vehicles		
Equipment:	Safe Drive Training will supply all training equipment & assessment sheets		
Price/Location:	SOUTH-EAST QUEENSLAND:		
Using own cars/trailers4 hour format\$440 perUsing SDT cars/trailers4 hour format\$660 per			
Prices for other locations need to include travel, meals and accommodation for the instructor.			
Terms:	Prices are in Australian Dollars (AUD) Prices include GST/VAT where applicable Purchase order or payment required in advance Price based on course date fitting into our training schedule and itinerary Cancellation within 24 hours of start time results in 100% loss of fees		

Insurance excess may be payable if SDT vehicle is damaged during training





# **Course Gifts/Handouts:**

Regardless of the SDT driver training program booked, all company fleet course participants receive the following items:



**Course Notes:** All participants receive FREE ACCESS to our on-line <u>Safe Driving Directory</u> which contains 100's of pages of safe driving tips and road safety information which is constantly being updated and expanded. Unlike other training companies we do not charge fees for passwords to access on-line information





**Bumper Sticker:** All participants will receive a <u>Bumper Sticker</u> to attach to their company vehicle. This may serve as a reminder of the course, plus show other road users of the commitment the employer and employee has to safe driving.

**Certificate of Attendance:** All participants will receive a quality <u>Certificate of Course Completion</u> for display in their portfolio. Employers can keep certificates on-file to demonstrate the investment in driver training and compliance with internal HSE policies. Certificates can also be used to show mining companies as proof of driver training undertaken, thus allow site access for contractors and employees. Participants can also show certificates when renewing car/life/medical insurance as rebates or discounts are available from certain insurance companies

The following additional items are available to purchase as course gifts to complement and enhance the learning outcomes of the participants:









**Vehicle Check Sheets:** All participants can receive a notepad containing 20 x Vehicle Pre-start Check Sheets. This enables participants to have a handy reminder of the checks they need to make to a light vehicle on a daily basis. **PRICE: \$3.30 each** 

**Disposable Alcohol Detector:** All participants can receive a <u>Redline Disposable Alcohol Detector</u> containing a single 0.05 BAC alcohol test unit. This allows the user to test their breath-alcohol level before driving a vehicle. PRICE: \$4.00 each

**Digital Tyre Pressure Gauge:** All participants can receive a digital Tyre Pressure Gauge. This allows the user to check tyre pressures as part of their pre-start checks. The tyre gauge is a key ring, so it can be kept with each vehicle. **PRICE: \$9.90 each** 

**Phone Cell:** Distracted driving is a major problem for company car drivers due to work pressures and performance expectations. Many multinationals have banned mobile phone use in vehicles. All participants will receive a <u>Phone Cell</u>, this practical zip-up PVC bag reminds mobile phone users to zip-up phone distractions while driving. When the phone is in the bag, the message couldn't be clearer "Park Your Phone, Drive Your Car." **PRICE: \$4.95 each** 





## Safety Protocols:

# Safe Drive Training operates these courses under the following safety regime:

- · A risk assessment has been completed on all activities
- · All instructors are trained and qualified for the program
- · All instructors have current first-aid and CPR qualifications
- All instructors hold a Suitability Card for Youth Employment (Blue Card) and have signed an employee contract regarding sexual harassment and appropriate dealings with students
- A vehicle maintenance database and schedule is active on all training vehicles
- · Vehicles undergo daily pre-course inspections
- Certain vehicles are fitted with dual-controls that allow instructors to stop the vehicle
- All vehicles are equipped with an AirAware Tyre Pressure Monitoring Systems to monitor tyre pressures and to prevent blowouts
- Certain vehicles are equipped with in-vehicle monitoring systems (video and voice recorders) which trigger to record dangerous vehicle movements and in-vehicle communications



A comprehensive **<u>Risk Assessment</u>** document can be supplied or downloaded from our website.

## **Insurance Coverage:**

Safe Drive Training maintains the following insurance coverage

- \$20 million Public Liability
- \$1 million Professional Indemnity
- \$20 million Product Liability

All SDT driver training vehicles are fully insured for training. Most importantly our insurance provider is fully aware of the training courses we conduct and therefore we have full disclosure and full coverage. Some driver training schools do not have correct insurance coverage for the training they conduct. If a vehicle is damaged during training, the company or participant is liable for the insurance excess, if caused by negligent actions, reckless behavior or failure to following instructions.







## Additional Feedback:

"I would just like to say thanks to both yourself and Jamie for all your efforts this last week in bringing all the Instructors along in not only their driving skills and knowledge but also their presentational and instructional skills. This will benefit them all individually as well as the Training department and the Company as a whole. Thanks once again" Frank Sullivan, National Training Development Manager, G4S Security Solutions (PNG) Ltd.

"The (4WD High Range) training went down really well with everyone. It was certainly a valuable exercise that gave people an appreciation of vehicle behaviour when under non-standard driving conditions. We will be looking to hold a further session when we have our site team established. Thank you and I look forward to being in touch again shortly." **Robbie Watt, Senior Safety & Risk Advisor, Origin Energy (Adelaide)** 

"We have had the first of our two Safe Driving Lecture sessions and I heard our staff in the corridors talking about this training, they have especially been commenting on the presenter. They are saying that he is a brilliant presenter, "he is really passionate about what he is doing" and "knows what he is talking about". Staff have been very positive about attending the course. Thanks SDT!!!" Lesley Raetz, AQIS

"This is just a quick response - I'm out at the Surat Basin in the oil and gasfields all week and internet access is limited and difficult. I had intended to send a thank you and follow-up on the course. From our point of view it was a great success and met our expectations. Feedback from everyone who attended has also been very positive. And the course, as facilitated by Denis was well done. He was very informative and instructive." **Trevor Love, AUSSAFE** 

"I just thought that I would let you know that I have received nothing but positive feedback about Friday's safe drive training course. Participants thought that each part of the course was informative, fun and worthwhile and that the instructors were fantastic." **Melanie, Heart Foundation, Brisbane - Australia** 

"Regarding the driver training in Bangladesh for our company, just letting you know that the course proved to be quite beneficial and we were particularly impressed with the SDT trainer's realistic attitude and willingness to tailor the program to suit the prevalent conditions. He proved to be the ideal person to conduct the course, ensuring maximum benefit was gained by all drivers. If we require further defensive driver training on future projects, we will be sure to contact your organization again. Thanks." **Dave Stegemann, PT. Grant Geophysical, Jakarta - Indonesia** 

"Approximately a year ago, our entire company attended a defensive driver training course at Willowbank, which was very well received and it is now part of our policy that all staff members should undergo this course." **Melanie Wright, Condamine Alliance, Toowoomba - Australia** 

"Firstly, I wish to express our appreciation in your teams professionalism & guidance on Tuesday. Everyone thoroughly enjoyed themselves, as well as learning lots of important things about driving safely. Your instructors are a credit to your organisation. They were all extremely helpful, patient and friendly towards us all. Both groups got heaps out of the day. The Defensive group are already talking about when they will do the Advanced course. The Advanced group are wondering what they can do next?" **Peter Moeser, Austrade, Brisbane - Australia** 

"I would like to let you know that I had a fantastic time on Friday – not only was it informative but also very fun. Ian the main presenter did a fantastic job at making what could have been a very dry subject very interesting, entertaining and educational. The mix of practical and theory was enjoyable and broke the day up so that most the information will stay with me for a long time. Thanks for organising and well done to whoever chose Safe Drive Training." **Melinda King, Runge Limited, Brisbane – Australia** 

"Thanks for your training, even the training course was short (2 days), it helped us to have the knowledge about how to drive safety & the attitude when driving also. Your practical lesson was unique for Vietnam, but it was very interesting & useful for us." **ANH, Dao Thi Hong, Air Liquide (Vietnam)** 

"The feedback has been very positive! Thank you very much for the day I think everyone thoroughly enjoyed themselves" Jessica Collison, Energex, Brisbane – Australia

"You will be pleased to hear the defensive driving day has had a real impact on the choices and decisions around how we operate and maintain our vehicle fleet. I thought I was a reasonably safe driver before the course however I feel I am much more effective now. Again, many thanks! **Jamie Toth, Sentis** 





"The participants thoroughly enjoyed the training day. Made lots of jokes about everyone's driving ability and found it very beneficial for improving their driving skills. Many thanks." **Susan Hunter, BHP Billiton, Brisbane – Australia** 

"Although I have been driving for the last 30 something years, it was very enlightening and was a great prompt of the bad habits that we have gathered over the period. Learning to drive a lot further in advance of the vehicle than what I previously did was difficult to change but now comes naturally, and skid control if you do get into the situation will be less of an issue than previously. I recommend this for all Projects and also 4WD for remote sites where we predominately use the 4WD's" **HSE manager, Ausenco** 

"The course was well received by all involved. All participants walked away with a better understanding of how our fleet operate and learnt some new techniques. Thank you to you and your staff on the day. They were very professional and knowledgeable. Thank you for your assistance." **Daniel McGaw, Ergon Energy** 



"The training went just great. Got some very positive feedback. One thing which has come up repeatedly is how Patient and Friendly your training staff were to everyone. They were able to take those who were very nervous about the driving exercises and put them at ease and back into control of their fear. Well done instructors. As the organiser from the Griffith side I must say how much I personally appreciated the professionalism and the assistance of the SDT management. Please pass on my thanks to them all." **Colin England, Griffith University** 

"Thanks for the recent defensive driving course. All the participants reported that the course was both very educational and enjoyable. You will also be interested to hear that the business group won a WH&S recognition award from Griffith Uni for introducing defensive driving for their staff. Thanks again for a great course" **Scott Burnell, Team Leader, Griffith Uni** 

Photo: Colin England "Planning and Management Support Coordinator" and the "Dean Academic" Professor Marie Wilson from the Griffith Business School, Griffith University. The award is for the "Best Health and Safety Initiative, 2010" Griffith University Health and Safety.



Research has shown that the training methodology adopted by some advanced (postlicence) driving schools is flawed. The courses introduce advanced/motor sport car control skills without addressing behavioural and attitudinal changes in those gaining these skills. This in turn can produce drivers with greater confidence who readily accept more risk; possibly leading to an increased level of crash involvement for course participants. All Safe Drive Training courses are based on proven world's best practice training techniques to ensure participants improve their driving safety and ultimately become the best driver they can be.



## For more information contact: SAFE DRIVE TRAINING [AUST] PTY LTD

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